

Maintenance Request Agreement

I acknowledge that I have read and tested all of the troubleshooting hints and tips

I understand that the tenant agrees to replace light bulbs, tap washers, as required, at their own cost.

I acknowledge that I have tested all appliances in my property as suggested in the tops and troubleshooting. I understand that if any electrical issues are caused by faulty appliances, I will be held accountable for any costs/callout fees incurred.

I agree that if I request emergency maintenance and it is not classes as "Emergency Repairs" I will be held responsible for full payment of the callout and other fee/s involved.

Should you instigate any repairs or maintenance without proper authority you do so at your own cost (except in cases of emergency).

EMERGENCY MAINTENANCE

****If you have an emergency maintenance you must still log the maintenance request as soon as possible as well as following the steps below****

The constitution of an emergency for the purposes defined herein is work which requires immediate attention eg.

- a burst water service or a serious water service leak
- a blocked or broken lavatory service
- a serious roof leak
- a gas leak
- a dangerous electrical fault
- flooding or serious flood damage
- serious storm, fire or impact damage
- a failure or breakdown of the gas, electricity or water supply to the premises
- a failure or breakdown of an essential service or appliance on premises for hot water, cooking or heating
- a fault or damage that makes the premises unsafe or insecure
- a fault or damage likely to injure a person, damage property or unduly inconvenience a resident of the premises

If you have endeavoured to contact our office unsuccessfully for the required approval then it is requested that in such an emergency you contact the following:

For after hour emergency call outs:
Electrical PD Morris 0413312248

Plumbing Bryan Cooke Constructions 0423081883 or 0402070441