

IS THERE ANY POWER?

Please check with neighbours and Energex (13 12 53) to ensure it is not a network issue

Locate switchboard and reset safety switch, does it stay on?

Plug in all appliances one by one, if you plug one in and it trips, this is the cause of the problem and appliance should not be used until repaired/replaced

No
Unplug (not just turn off) ALL appliances (including any water pumps, gas ignitors and dishwashers)

ALL FIXED NOW
Power is now restored

Can the safety switch now be reset?
Yes
No

ELECTRICAL FAULT – Electrician to attend

Please note if it is after hours and some power points are still working then consider using extension leads until working hours. However, if the fridge and other essentials are affected